

Social Purpose Report: At-a-Glance

Environmental | Social | Governance



Texas Health's 2021 Social Purpose Report highlights the key environmental, social and governance strategies executed in response to the COVID-19 pandemic and in service of our Mission.



OUR CONSUMERS

We are providing reliable, safe, quality and equitable care to help consumers live their best lives.

- Developed new predictive models to focus on consumer outreach and what health services are needed most.
- Strengthened our culturally sensitive care models by offering preferred language services in 115 languages.
- Improved quality and safety performance despite COVID-19 surges, workforce shortages and severe weather.
- Increased access to care through new and expanded facilities, services and virtual channels.



OUR PEOPLE

We are creating an exceptional, diverse and inclusive workplace to attract and retain thriving employees.

- Named No. 1 on Fortune's Best Workplaces in Health Care and Biopharma™ and Fortune's 100 Most Heroic to Work For® in Health Care.
- Invested more than \$230 million in salary adjustments, incentives and differentials to recruit and retain valuable employees.
- Expanded graduate medical education to address nationwide physician shortages.
- Began offering three weeks of paid parental leave and student loan repayment.
- Formed a systemwide Advisory Group and broadened entity Diversity Action Teams to advance diversity, equity and inclusion.



OUR COMMUNITIES

We are improving community health equity and accessibility.

- Provided \$927 million in charity care and community benefit and \$5.2 million in grants to improve health equity, address behavioral health needs and reduce food insecurity.
- Delivered 10,878 COVID-19 and 5,180 flu vaccinations directly to at-risk communities.
- Named among 2021 Companies That Care® by PEOPLE magazine and Great Place to Work®.
- Selected as a 2021 finalist and the 2022 recipient of the Foster G. McGaw Prize for Excellence in Community Service from the American Hospital Association.
- Developed the Texas Health R.I.S.E. program to foster a leadership pipeline that reflects the demographics of the communities we serve and to support key diversity, equity and inclusion initiatives.



OUR ENVIRONMENT OF CARE

We are creating a sustainable healing environment.

- Reduced expenses by \$27.2 million while maintaining vital inventories of equipment, medication and supplies.
- Invested \$30.6 million with minority- and women-owned business enterprises, up from \$15 million in 2020.
- Named to the 2021 Texan By Nature 20 for our commitment to conservation and sustainability.
- Recycled more than 2 million pounds of materials, avoiding landfill waste and the consumption of 7.1 million gallons of water, 4.1 million kilowatts of energy and 388,897 gallons of oil, while saving 17,400 trees.
- Maintained operations during a historic winter storm that impacted power and water supplies statewide.



OUR ORGANIZATION

We are stewarding resources and instilling sustainable business practices to fulfill our Mission.

- Introduced strategies to drive diversity, equity and inclusion across our system, supply chain and the communities we serve.
- Enhanced the diversity of our board and senior leaders by increasing the number of women and minorities in these roles.
- Received \$23.3 million in gifts and grants to enhance healthcare infrastructure, graduate medical education, and community health improvement and equity programs.
- Earned the Fort Worth Chamber of Commerce's 2021 Susan Halsey Executive Leadership Award for CEO Barclay Berdan's leadership during the pandemic.